

## **RETURN AND REFUND POLICY**

### **Returns, Refunds & Exchanges**

**Return/Exchange Window:** You may request a return or exchange within **7 days** from delivery.

**Condition for Returns/Exchanges:** Items must be **unused/unworn**, with **tags intact**, and in **original packaging**.

**Refunds:** Approved refunds are issued to the **original payment method**.

**Return Shipping Cost:**

- If the return is due to an issue attributable to us (for example: wrong item sent, damaged/defective item, or similar valid return reason), **we cover return shipping**.
- For other reasons (for example: change of mind, size preference, etc.), **the customer pays return shipping**.

**Exchanges:** Exchanges are allowed (e.g., size/color) **subject to stock availability**.

**Customers pay exchange shipping charges.**

We may request photos/videos and order details to assess eligibility.